



**SCHNEIDER DOWNS**

Big Thinking. Personal Focus.

**BIG PROBLEM:  
TIME CONSUMING BILLING PROCESS**

**BIG THINKING:  
UTILIZE ROBOTIC PROCESS AUTOMATION TO  
REDUCE MANUAL INPUT TIME BY 75%**



## Technology Case Study

Shareholder Patrick Armknecht has been with Schneider Downs for over 21 years. His expertise lies mainly in corporate accounting, project management and software implementation.

One of Patrick's clients was looking for more efficient back-office operations. Patrick's team recommended the Robotic Process Automation (RPA) technology to help address their billing problem. After implementing RPA technology, manual time spent completing the monthly billing process was reduced by 75%.

"Although the immediate need was focused on the monthly billing process, we recognized that investment in RPA would also enable the client to automate a number of processes throughout their organization," Patrick said. "They have already implemented five other automation projects in different parts of the organization and have a list of more than 20 other processes they intend to automate in the near future."

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To learn more about the Schneider Downs business process automation team and RPA capabilities visit [www.schneiderdowns.com/rpa](http://www.schneiderdowns.com/rpa).

### About Schneider Downs

Schneider Downs provides Big Thinking and Personal Focus in delivering a variety of services for large and small businesses, both publicly and privately held, as well as nonprofit organizations, government entities and more. Through our commitment to thought leadership and knowledge management, we deliver the solutions our clients need with a personal commitment to service.